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**Dates to Remember:**

**Day Service**

- *Friday 27th June—Last Day of Term for Day Services*
- *Monday 7th July—Day Services returns for Term 3.*

**Meetings**

- *Friday 27th June—Mornings with Management meeting*
- *Friday 25th July—Mornings with Management meeting*
- *Friday 29th August—Mornings with Management meeting*

**Events**

- *Wednesday 24th September - Grand Final Lunch (see Pg 4 for more details)*
- *Thursday 6th November - Oaks Day Ladies Lunch (see Pg 4 for more details)*

# Winter Edition



Volume 8

Term 2 2008

## Call for Volunteers

### Would you like to become one of Woorinyan's Volunteers?

In Woorinyan's Day Service the focus is on community inclusion and building relationships between people with disabilities and others in local communities.

Opportunities exist to assist in a wide range of activities or form an individual relationship based on shared interests.

With as little as one hour per week, sharing a coffee or visiting the library, you could be helping to create an exciting beginning for a person with a disability who, without your help, may otherwise not experience.

With the help of volunteers, our aim is to create relationships between people with shared interests enjoying positive outcomes for both volunteers and people with disabilities.

If you are interested in:

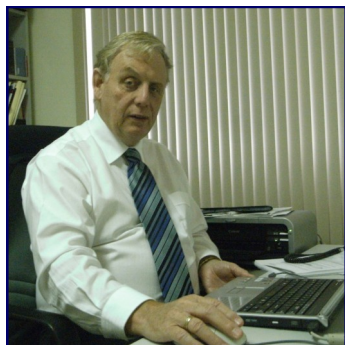
- Walking
- Swimming
- Gardening
- Shopping
- Fishing
- Bowling
- Horse riding
- Sailing
- Conversation over coffee
- We will shortly be seeking volunteers to work in our new Opportunity Shop.



Your participation would be greatly appreciated.

At Woorinyan we make sure our volunteers receive training and all the support they need to fulfil this important role.

## Message from the CEO



Since my last report we have been very busy with alterations to the Cranbourne Road site and it is looking good. The new roof and administration building at the front are well on the way to completion and the builders are also completing a lot of work inside the buildings.

At this point in time we are still on target to finish the buildings in late August.

Robert Harvey from the St Kilda Football Club met with some of our service users and workers and had his photo taken with them, the photo appeared in the leader newspaper a couple of weeks ago. We hope it will help with our building appeal.

As we mentioned in the previous newsletter, St Kilda football club will move its headquarters to Frankston. With this in mind we have met with some of the St Kilda football commercial managers to see if we can be mutually beneficial to each other.

As stated in previous articles the cost of upgrading the day services building has risen to approximately \$1,300,000 + which comes out of the Woorinyan reserves funds as there are no capital grants available.

We are continuing to fundraise and have been successful in gaining additional donations. A total of over \$240,000 has been raised so far and we are aiming to raise another \$660,000 towards the building appeal.

To assist with fundraising Woorinyan is planning to put on some fundraising events such as a Grand Final lunch and a Oaks Day Ladies

Lunch later in the year.

Woorinyan has launched its building appeal and we will appreciate any assistance that is given.

Woorinyan will finish the lease of the building in Beach Street, Frankston and move to a shop/building in Young Street which we hope to utilise for a variety of purposes including an Opportunity Shop and various activities for Futures for Young Adults service users.

Woorinyan is seeking volunteers for the Opportunity Shop and day services. If you can help please contact Carol Aylett on 9784 3900 or 0438 025 774.

Just a reminder that Woorinyan has a new web page that contains a lot of information about the organisation and is available at [www.woorinyan.com.au](http://www.woorinyan.com.au)

Woorinyan has completed a new 3 year Strategic plan (2007-2010) which began operating in January, 2008. The full strategic plan and business plan are now available on the web page.

As a consequence, Woorinyan is commencing quality assurance procedures for the day services. Accreditation is already in place for the Employment area.

The Person Centred Planning (PCP) approach appears to be working well with the objective being to give our service users every opportunity to indicate what they would prefer to do when attending Woorinyan.

The new communication activities for service users is now in full swing and is producing some great results. Woorinyan is receiving good feedback from other services who are interested in using our model and experience.

Woorinyan is now investing in new electronic aids equipment to assist our service user group. We will also be purchasing interactive white boards and new computer systems to assist with communication. The new building will contain a communication centre for our service users.

Meetings with management continue being conducted (monthly) with stakeholders to inform them about how Woorinyan is operating and how it will implement Person Centre Planning.

The Employment services continue to provide sustainable employment opportunities for our workers.

Just a reminder that the 2007-2008 Committee of Management members are as listed below.

### President

Alex Anderson

### 1st Vice- President

Mr. Ian Gardner

### 2nd Vice- President

Ms Rosalie Hartskeerl

### Treasurer

Mr. Greg Waterland

### Public Officer

Mr. Michael Anderson (non-voting)

### COM members

Ms Teresa Sealey

Ms Sandra Smythe

Mr. Chris Angerer

### Welcome Heather Trewin - Finance & HR Supervisor



Hello Woorinyan!! By now I have met most of you but for the few I haven't, my name is Heather and I live in the office next to Sue and Lyndal. As of July I will be here Monday to Thursday which gives me a long weekend every week - Yay!!

When I am not at Woorinyan I am with my family - my husband Glenn and my 19 year old daughter Kate. I also have a 23 year old son, Mark, who is getting married in November.

## Woorinyan Employment Service News

We received our new 12 seater Transit van which we are using to transport workers to Transpacific in Dandenong. The crew outgrew the old Mazda van as Transpacific grew in size.



Our extra crew working on secure destruction of toys continued with 4 workers until the 29<sup>th</sup> May when we finished the sorting and destruction of the current job. The workers received a letter thanking them for their help and have now returned to Joy Street or other enclaves. We are hoping Transpacific are able to get

more of this type of work and use extra Woorinyan workers again.

“With winter here, our range of High Visibility uniforms has increased to include windcheaters”.

All of the employment staff have undergone some more training over the past few months. All staff attended the First Aid CPR update course and the strategic plan training during in May. Two staff have completed their Level 1 AUSLAN course.

As mentioned in the last newsletter we had Shane Gagiero attending Occupational Health and Safety training which he has now completed and is representing Employment Frankston on the OH&S committee.

Shane Gibson has also undergone a Chainsaw training course which has come in very handy at our worksite at DPI-Frankston. With all of the windy weather there have been a number of trees fall down which the Green Team were able to remove.



With winter here our range of High Visibility uniforms has increased to include windcheaters. The Woorinyan windcheaters are available to all workers and like our Hi Vis shirts have the Woorinyan logo embroidered on the front. The cost of Hi Vis Woorinyan clothing is subsidised.

### Thomastown

Woorinyan Thomastown has picked up a number of new customers. One is Green Planet, a green waste recycler. Our work crew is there one day per week to clear the site of waste paper and plastics. Good to see our workers helping in a business that helps our environment.



## Satisfaction Survey 2008 - Results

### Satisfaction Survey – Shows Service Meeting Needs

The Employment Support Service has just completed our annual Satisfaction Survey for all of our workers at Thomastown and Frankston.

Frankston surveys included all enclaves as well as Propak, while Thomastown surveys included all mobile work crews. We have had an excellent return rate with over 60% of workers completing and returning surveys.

The great news from the survey is in the Valued Status section where we had over 95% of workers tell us that Woorinyan Employment had made them feel more included in their community. Woorinyan remains committed to Integrated Employment within our communities.

Workers also stated that they are happy with the types of work and level of support provided by Woorinyan in both outlets.

One area for improvement identified by workers was a need for more information about Committee of Management members, their roles and responsibility. A suggestion has been to put up a board with names, photos and positions in each workplace.

Workers said they were happy with the way the service runs and felt comfortable to raise issues or complaints with support staff and management.

For those workers that completed the survey and returned it a big THANK YOU! The survey is one of the ways you can make a difference to your work environment, by helping us to make things better every year.

## Day Services Manager's Report

### Hello & Goodbye

We give a big welcome to two new staff members, Kendra Jones and Elaine Ebbott. Kendra is working in Cluster 3 alongside Beth and Elaine is working in Cluster 4 with Vicki. Elaine started at Woorinyan at the beginning of term 2 and has fitted in wonderfully. Kendra has been working at Woorinyan for a couple of months as a casual and we are very happy to have her on board as a permanent staff member!!

Unfortunately Adam Teeuwsen, from Cluster 3 has resigned and Darmah has been off on sick leave since April. Until future permanent staffing is decided, Margaret (FFYA co-ordinator) and two of our regular casuals, Jan and Sheryne, have been backfilling Adam and Darmah's positions for the rest of term.

### Person Centred Planning

There was a recent mail out and letter about Person Centred Planning information that we asked parents/carers to complete. Thank you to those who have returned the information. If there is more information to be returned we would appreciate if it could be returned by the start of Term 3.

### FFYA

The Futures for Young Adults cluster is moving!! Our current premises at Beach St is being sold so we have found a new home in Young Street in the heart of Frankston. The cluster will be based at Young Street upon their return from the term holidays. We are very excited about the move as the cluster will now be located within walking distance to all that Frankston has to offer the community.

### Cranbourne Road Building

The redevelopment at our Cranbourne Road site is well under way (check out the photos on our website [www.woorinyan.com.au](http://www.woorinyan.com.au)). Everyone is very excited and counting down the days 'til we get to move into our newly refurbished building. So far the building work is going ahead as planned and there have been no delays – so keep your fingers crossed!!

### Communication Facilitator's Network

Woorinyan, in partnership with the Peninsula & South East Regional Communication Service, is hosting the first Communication Facilitator's Network meeting in our region on the 17<sup>th</sup> June 2008.

The network is aimed at staff in the role of a communication facilitator, such as Sonja Kuzilnys at Woorinyan. Over the past 8 months Woorinyan has seen the benefit of having someone in this role so we want to share our experience and future developments with other organisations.

### Mark Your Diaries

#### Wednesday September 24th

#### Grand Final Lunch - Frankston Arts Centre

Celebrate 'Finals Fever' with AFL stars and media personalities. Individual or table bookings and sponsorship packages are available.

#### Thursday November 6th

#### Oaks Day Ladies Lunch - Frankston Arts Centre

The 'Spring Carnival' comes to Frankston. Hosted by comedian/entertainer Tracy Bartram.

All enquiries to Mark Rees:

0411 519 560

